



ZIMMER COMPANIES, INC.

Zimmer Real Estate Services, Inc.
Zimmer Development Company
Zimmer Management Company

January 3, 2006

To whom it may concern,

I am writing this letter as a reference for Metro Air Conditioning. For the past nine years I have had the pleasure of working with them on a variety of heating, ventilation and air conditioning (HVAC) issues from service to installation of new systems.

I have found Metro Air Conditioning to be a very reliable and competent vendor, a company that firmly believes in customer service. Metro Air Conditioning has provided solutions to facility problems that have been cost efficient, well researched and timely.

Their commitment to quality service and customer satisfaction is demonstrated on a daily basis from the serviceman in the field to the administrative staff answering the phone. They value client relationships, and they have been a vendor that I have called upon on numerous occasions to resolve HVAC problems on the buildings that I manage.

Sincerely,

ZIMMER REAL ESTATE SERVICES, INC./
ONCOR INTERNATIONAL

A handwritten signature in black ink that reads "Vernon J. Walters". The signature is written in a cursive style with a large initial "V".

Vernon J. Walters
Vice President, CPM®